

SW-02199A-11-0330
W-02199A-11-0329

ORIGINAL

ARIZONA CORPORATION COMMI



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UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: ()

Arizona Corporation Commission
DOCKETED

Priority: Respond Within Five Days

JUN 29 2012

Opinion No. 2012 104624

Date: 6/28/2012

Complaint Description: 08E Rate Cases Items - In Favor
 N/A Not Applicable

DOCKETED BY
JM

Complaint By: First: Last:
 William R **Queen**

Account Name: William R Queen

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Chandler

CBR:

State: AZ Zip: 85248

is: E-Mail

Utility Company: **Pima Utility Company**

Division: Sewer

Contact Name:

Contact Phone: ()

Nature of Complaint:

INFAVOR SW-02199A-11-0330 Sewer

Dear Mr. Davis: Thank you for providing background information on Pima's proposed rate increases. Based on that information, I provide the following input:

I applaud Pima's integrated approach to water and wastewater management. In particular, their sensitivity to water conservation is much needed in Arizona.

I am unclear if Pima had been allocating funds from their annual revenue to a capital improvement fund? If they have, are those funds now depleted? If not, why not?

One observation I want to point out is that it seems like there are re-occurring high water users and/or chronic water loss entities. I suggest that in either situation that those users should be required to correct their overuse or chronic water loss and to pay a premium rate for such actions.

I don't agree with Pima's stated position that "income tax expenses should be recovered in rates of the regulated entity". If we all took the position that we want someone else to pay my taxes, there would be no tax revenues generated. Pima's shareholders should pay their fair share of taxes on income generated.

Lastly, it certainly appears based on the information that I reviewed, that Pima is entitled to some level of rate increases, given the improvements they have made and the proposed upgrades noted. Is there a way to pass those rate increases on to consumers more slowly than an "all at once" dramatic rate increase?

I appreciate the opportunity to make comment.

Sincerely,

William R. Queen

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DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket # SW-02199A-11-0330

End of Comments

Date Completed: 6/28/2012

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